

I got an email from a deaf friend, saying that they have their videophone set up and gave me their number to call. I am unable to connect with them because a message appears that says, "The Video Phone phone number you called is currently unregistered". They've tried reaching me via my phone number and are unable to do so. I've asked them to use my ip address or give me their ip address. But they don't understand. Please act to correct this problem so that my friends and I can use the Video Phone with each other.